

Data protection declaration of ELMET Elastomere Produktions- und Dienstleistungs GmbH!

General Data Protection Regulation (GDPR)

We herewith inform you pursuant to art. 13 and 14 GDPR about the processing of your personal data and the claims and rights that you are entitled to under the data protection law. The content and scope of the respective data processing decisively depends on the product categories and services applied for by you or agreed upon with you in each case. We additionally inform you also about the use of your personal data with regard to the use of our pages on the Internet and our services.

Who is responsible for the data processing and whom you can contact?

- **The party responsible for the data processing is:**

Elmet Elastomere Produktions- und Dienstleistungs GmbH

- **Which data categories are processed and where do these originate from?**

Personal data refers to particulars about personal or factual circumstances of a certain or identifiable natural entity. We process such personal data, which we receive from you within the scope of the business relationship or as a party interested in our products and services. We receive personal data from you particularly if you are interested in our products and are included in the customer directory!

Personal data includes:

- Your personal details (first and last name, address, contact details, date and place of birth, nationality, etc.)
- Your authentication information (e.g. identification details) and authentication data (digital signature in contracts as well as e-mail, accommodation bookings, passport)

Personal data can also include the following data:

- Data from the fulfilment of our contractual obligations (e.g. sales data in the payment transactions)
- Order data (e.g. payment orders)
- Advertisement and sales data
- Documentation data (e.g. consultation records)
- Image and sound data (e.g. photos, video or telephone recordings)
- Information from your electronic communications
- Data about your use of our offered telemedia (e.g. time, when you call up our website, newsletter)
- Processing results
- Data for the fulfilment of legal and regulatory requirements (e.g. regulatory reporting data)
- Other data comparable with the categories mentioned

Who receives your data?

Within Elmet, those employees receive your data, who require it for the fulfilment of the contractual, legal and supervisory obligations as well as legitimate interests. Moreover, processors commissioned by us (particularly IT as well as back-office service providers) receive your data as long as they

require the data for the fulfilment of your respective, agreed service. All processors are contractually obligated to handle your data with confidentiality and to process it only within the scope of the service provision.

How long is your data saved and processed?

We process your personal data, if necessary, for the duration of the entire business relationship (from the initiation, processing up to the end of a contract) as well as also according to the legal retention and documentation obligations.

Which data protection rights you are entitled to?

You any time have:

- the right to information (art. 15 GDPR), reporting (art. 16 GDPR), deletion (art. 17 GDPR, right to be forgotten") or restriction of the processing of your saved data (art. 18 GDPR)
- the right of objection to the processing (art. 21 GDPR) of your saved data
- the right to data transferability if applicable (art. 20 GDPR).

The safety of your personal data

Personal data is collected, processed and used by Elmet only according to the specifications of the General Data Protection Regulation, the Austrian data protection law in the valid version and the banking secrecy. The following information explains to you as to which data is recorded during your visit to the website and how it is used.

Recording, saving and protection of the personal data

Every access to our website and every retrieval of a file saved on the website is logged. The saving serves for internal system-related and statistical purposes. The following is logged: name of the file called up, date and time of the retrieval.

Cookies

- our website uses so-called cookies at several points. Cookies are small text files, which facilitate recognition of the user. But no personal data is saved. So, you cannot be identified with the help of this information. We use cookies to adjust our offer for you and to make it more user-friendly, more effective and safer. Your browser can be set such that cookies can be created only with your consent or can be generally rejected. The following terms can help you understand and control cookies:
- Cookies, which are installed by the organisation operating the website onto your device, are called "initial supplier cookies".
- Cookies, which are installed onto your device through the website visited by you, are called "third-party supplier cookies". This is, for instance, a cookie that was installed by a company for website analyses in order to provide the website operator with details about the number of visitors to its website.
- So-called "permanent cookies" remain on your device even if you close your Inter-net browser. They are activated each time when you visit the website, which has generated this cookie. If, for instance, a website uses a "permanent cookie" to remember your login data, you do not have to enter it every time when you visit the website.

- "Session cookies", on the other hand, are not saved permanently and are normally used to operate a website by e.g. allowing a user to change from one page to the next without having to login again. As soon as you close your browser, all session cookies on your computer are deleted.
- "Flash cookies" are installed by websites, which contain media (e.g. video clips). Adobe Flash Software is required for this. In this manner, contents can be downloaded faster and information can be saved, e.g. that the content was accessed from your device.

Google Analytics

- This website uses Google Analytics (<http://www.google.com/intl/de/analytics/>), a web analytics service provided by Google Inc. ("Google"). Google Analytics uses so-called "cookies", text files that are saved on your computer to facilitate the analysis as to how users use the website. The information generated by the cookie about your use of this website (including your IP address) is transmitted to and stored by a Google server in the USA. Google will use this information for the purpose of evaluating your use of the website, compiling reports on the website activities for the website operators and providing other services relating to the website usage and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You can prevent the installation of cookies by selecting the appropriate settings on your browser, however please note that you, in this case, may not be able to use all functions of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes mentioned above.
- If you do not want your IP address, language setting, end device, etc. being analysed by us, we recommend using the Google Analytics browser-add-on to deactivate Google Analytics. The browser-add-on for deactivating Google Analytics gives you more control to decide as to which data of the website called up is recorded by Google Analytics. The add-on informs to the JavaScript (ga.js) of Google Analytics that no information about the website visit should be transmitted to Google Analytics.
- If you want to use this function, download the add-on and install it for your up-to-date web browser. The browser-add-on for deactivating Google Analytics is available for Internet Explorer, Google Chrome, Mozilla Firefox, Apple Safari and Opera.

DOWNLOAD: (<https://tools.google.com/dlpage/gaoptout?hl=de%20verlinkt%20werden>)

Use of Facebook social plugins

- This offer uses social plugins ("plugins") of the social network facebook.com, which is operated by Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland ("Facebook"). The plugins can be recognised by one of the Facebook logos (white "f" on a blue tile, the terms "Like" or a "thumbs up" sign) or are marked with the addition "Facebook Social Plugin". The list and appearance of the Facebook Social Plugins can be viewed here: <https://developers.facebook.com/docs/plugins/>
- When a user calls up a website of this offer, which contains such a plugin, his/her browser establishes a direct connection with the Facebook servers. The content of the plugin is transmitted from Facebook directly to your browser and is integrated into the website from the browser. The provider therefore has no influence on the scope of the data collected by Facebook with the help of this plugin and therefore informs the users according to its state of knowledge (<https://www.facebook.com/help/186325668085084>):
- Through the integration of the plugins, Facebook receives the information that a user has called up the corresponding page of the offer. If the user has logged in with Facebook, Facebook can assign the visit to his/her Facebook account. When users interact with the plugins, for instance press the Like button or make a comment, the corresponding information is transmitted from their browser directly to Facebook and saved there. If a user is not a member of Facebook, there still is the possibility that Facebook finds out and saves his/her IP address.

According to Facebook, only an anonymised IP address is saved in countries of the European Union.

- For the purpose and scope of the data collection and the further processing and use of the data by Facebook as well as the related rights and setting options for the protection of the private sphere of the users, refer to the data protection information of Facebook: <https://www.facebook.com/about/privacy/>
- If a user is a member of Facebook and does not want Facebook collecting data about him/her through this offer and linking it with his/her member data saved with Facebook, he/she must log out from Facebook before visiting the Internet presence. More settings for and objections to the use of data for advertising purposes are possible within the Facebook profile settings: <https://www.facebook.com/settings?tab=ads>

Safety information

- We strive to save your personal data by taking all technical and organisational measures such that it is not accessible for third parties. In the communication by e-mail, we cannot guarantee complete data safety; we therefore recommend sending confidential information by post.
- The data determined by you is forwarded to third parties if this is necessary to fulfil a judicial or official order or if this is desired by you. Your data is otherwise not forwarded to third parties – particularly for the purpose of marketing.
- Your data is – unless otherwise determined for certain data records at another point in this data protection declaration – retained as long as this is necessary for the contract fulfilment or due to legal regulations.
- The personal data, which you transmit to the website, is used for the purpose of improving your experience during the visit to this website and for error rectification. Your data is also used to record and evaluate the user behaviour on this website – by means of Google Analytics. In any case, your data is not processed for contact establishment or for marketing purposes. This requires separate consent, which you must give at a suitable point.

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